



# Certificate of Achievement

Petrina Nikolova

has successfully passed the course

**Negotiation and Conflict Resolution**

by

**MGSM**

MACQUARIE GRADUATE  
SCHOOL OF MANAGEMENT

June 23rd, 2015



Note: Open2Study subjects are not equivalent to accredited tertiary or higher education subjects. Completion of this subject does not confer credit or advanced standing towards any subject, course or qualification. This certificate cannot be used to affirm that the student was enrolled or studying directly with any educational institution delivering a subject through Open2Study.

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## Negotiation and Conflict Resolution

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**Final score: 85 %**

### Completed assessments

Module	Score
Thinking Like a Negotiator	80%
The Five Phases of a Negotiation	100%
Conflict Resolution – Theory and Practice	60%
Communication Skills	100%

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